



# Royal Botanic Gardens Kew

**Christmas at Kew**

Visual guide

## Contact details

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### Get in touch with us:

#### Visitor information:

020 8332 5655

#### Email:

info@kew.org

#### First aid or emergency helpline:

020 8332 3333 (or staff at ticket offices)

#### Lost property:

020 8332 5121

#### For any specific *Christmas at Kew* queries:

[kew.org/kew-gardens/whats-on/christmas/everything-you-need-to-know](http://kew.org/kew-gardens/whats-on/christmas/everything-you-need-to-know)

#### Other resources:

[seetickets.com/content/support-centre](http://seetickets.com/content/support-centre)



Visitor information desk at Victoria Plaza

# How to get here by public transport

## Bus

**65:** Elizabeth Gate and Victoria Gate

**110:** Kew Gardens station and Elizabeth Gate

**237 and 267:** Kew Bridge station



## Kew Gardens station

0.5 km from Victoria Gate



## Kew Bridge station

0.8 km from Elizabeth Gate



## Richmond station

1.9 km from Victoria Gate



## Kew Pier

0.5 km from Elizabeth Gate

## Bicycle

Parking available at all gates

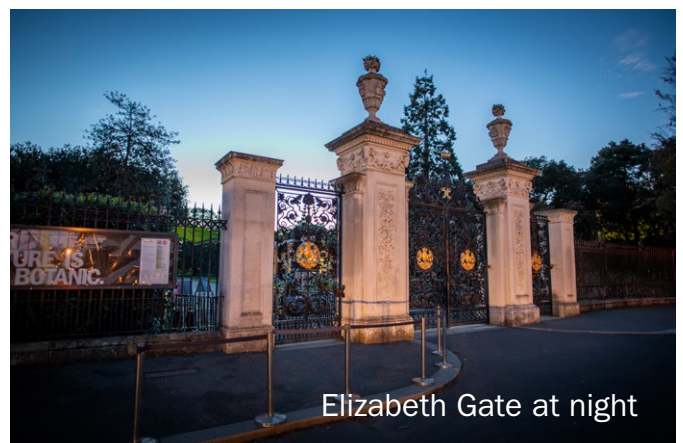


Kew Gardens station

## Entrance gates

The entrances to *Christmas at Kew* are at Victoria Gate, Elizabeth Gate and Brentford Gate, depending on your ticket selection. The Gardens close at 10pm, with **last entry at 7pm at Brentford Gate, 7.20pm at Elizabeth Gate and 8pm at Victoria Gate.\***

\*Last entry is at 6.20pm (Brentford Gate and Elizabeth Gate) and 7pm (Victoria Gate) on 24 December 2025.



## People who can help

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**There are lots of staff and volunteers who can help you on your visit.**

**Look** out for stewards throughout the trail who can help you.

They will be wearing a pink jacket.

These people can **help** you if you're stuck, lost, worried or need somewhere quiet if you're feeling overwhelmed.

Staff may also have radios or phones which you might **hear**.



A member of staff  
at *Christmas at Kew*

# Accessibility at Kew Gardens

The trail is approximately 3 km long and can take two hours or more to walk around. This includes time to stop for refreshments and see all the attractions like Father Christmas, visit the fairground, toast marshmallows and take photos.



The route is on pathways, although terrain can vary in different areas of the Gardens. If you or any members of your group have any difficulties, please alert one of our friendly stewards who will do their best to help you. They can suggest possible shortcuts to the exit.

If you have specific access needs, please call **020 8332 5655** and we will do our best to accommodate you.



# Accessibility at Kew Gardens

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## Wheelchairs and mobility scooters:

*Christmas at Kew* is presented in the natural landscape. Although we try our best to make the trail fully accessible, it will cover some difficult terrain with some slopes. These areas may be challenging during wet weather.



Children's scooters and balance bikes are not permitted on the trail.

Wheelchairs are available to borrow from the entry gates on a first-come, first-served basis; these cannot be reserved. Please note that we do not offer mobility scooters at *Christmas at Kew*.

## Dogs:

Registered disability assistance dogs are allowed. Other dogs are not allowed.



Kew's wheelchairs

## Toilets

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### Fully accessible toilets can be found at:

- Victoria Gate
- Elizabeth Gate joining point
- Brentford Gate
- Food Village
- Pavilion Bar and Grill



There is a Changing Places specialised adult changing facility, equipped with hoist and changing bench near Brentford Gate. You will need to bring your own sling and ask for the key at the ticket desk at Brentford Gate.



One of the accessible toilets at Kew

## What to bring and wear

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There are no covered areas on the trail and the paths can get wet, so please wear appropriate clothing and footwear for the weather.



The trail is lit, but lighting will be low level in some areas so you may wish to bring a torch. No naked flames (e.g. candles, night lights, flares or lanterns) are allowed.



Visitors enjoying *Christmas at Kew*

## Places to eat and drink

Along the trail you will find lots of food and drink.

### There are two indoor spaces to eat:

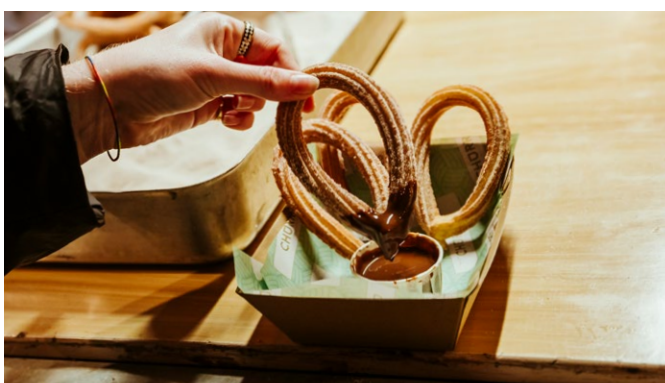
Victoria Gate Café  
Pavilion Bar and Grill

### There are lots of outdoor places to eat along the trail:

KERB Bar	Oishī Don Japanese rice bowls
Voodoo Fries	Burger & Beyond
Deluxe Dogs	Chick'N'Sours
La Churreria	450 Degrees wood-fired pizza
Kolkati Indian wraps	Utter Waffle
Smashing Plates	
Greek bowls	



**Smell** the food as the traders prepare food for all the visitors.



Food outlets at Christmas at Kew

# The Palm House Pond Welcome Show

**Look** at the magical projected show inspired by Kew botanical illustrations. It celebrates the plants, herbs, spices and fruits we associate with Christmas.

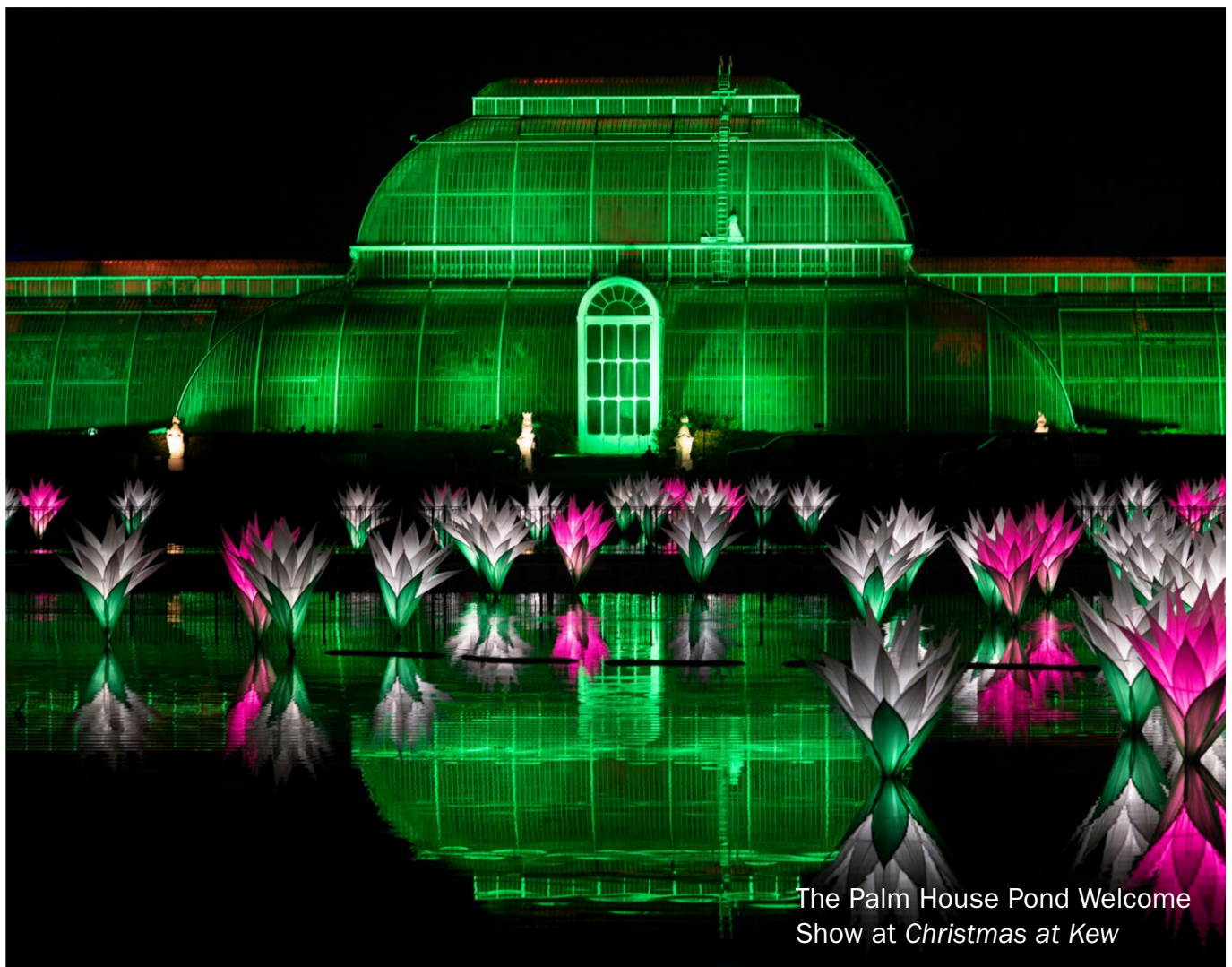


**Walk** across a bridge over the pond surrounded by 100 shimmering illuminated lilies.



**Hear** seasonal music synchronised to the enchanting show.

This is **Christmas at Kew**. And this is the magic of the natural world.



The Palm House Pond Welcome Show at *Christmas at Kew*

## Dandelions

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**See** ten soaring dandelions either side of you, as you make your way along the wide Broad Walk path.



**Hear** the joyful carol as you walk.



Dandelions at *Christmas at Kew*

# Let It Grow! Let It Grow! Let It Grow!

**Listen** to festive hits while making picture-perfect memories.



**Walk** the animated pathway presenting the importance of seeds and plants in a traditional Christmas.



**Smell** the Mediterranean wraps being prepared at the stall nearby.



Let It Grow! Let It Grow! Let It Grow! at *Christmas at Kew*

# Candelum

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**Walk** by five candelabra sculptures rising to the sky as they flow through a range of colours.



**Listen** to the familiar tunes as you enjoy the experience.



Candelum at  
*Christmas at Kew*

## Christmas Cathedral

**Walk** through the spectacular 39-metre-long Christmas Cathedral archway which is illuminated with tens of thousands of twinkling LED lights.



**Hear** the calming choral music as you pass through.



Save these memories by taking a selfie at our most Instagrammable installation.



Christmas Cathedral  
at Christmas at Kew

## Disco Lights

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**Walk** through a giant set of headphones onto a slightly raised dance floor. The grill floor allows haze to rise around you, creating a club mood.

**Hear** the disco beat and the clink of glasses at the nearby bar area.



Disco Lights at  
*Christmas at Kew*

## Submergence

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**Walk** immersed in a world of mirrored lights twinkling around you.



**Touch** the lights as you pass through if you wish.



**Listen** to a compilation matching the mood.



Submergence at  
*Christmas at Kew*

## Ros'O

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**See** the glow of the real fire flames in the Rose Garden as they flicker complemented by the six-metre-tall installations glowing red and orange against the Palm House background.

**Smell** the burning wood and oil and feel the warmth.

**Hear** traditional melodies of Christmas.



Ros'O at Christmas at Kew

## Contemporary Christmas

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**Look** at the trees decorated with traditional super-sized retro lights as you continue along the trail.



Contemporary Christmas at  
*Christmas at Kew*

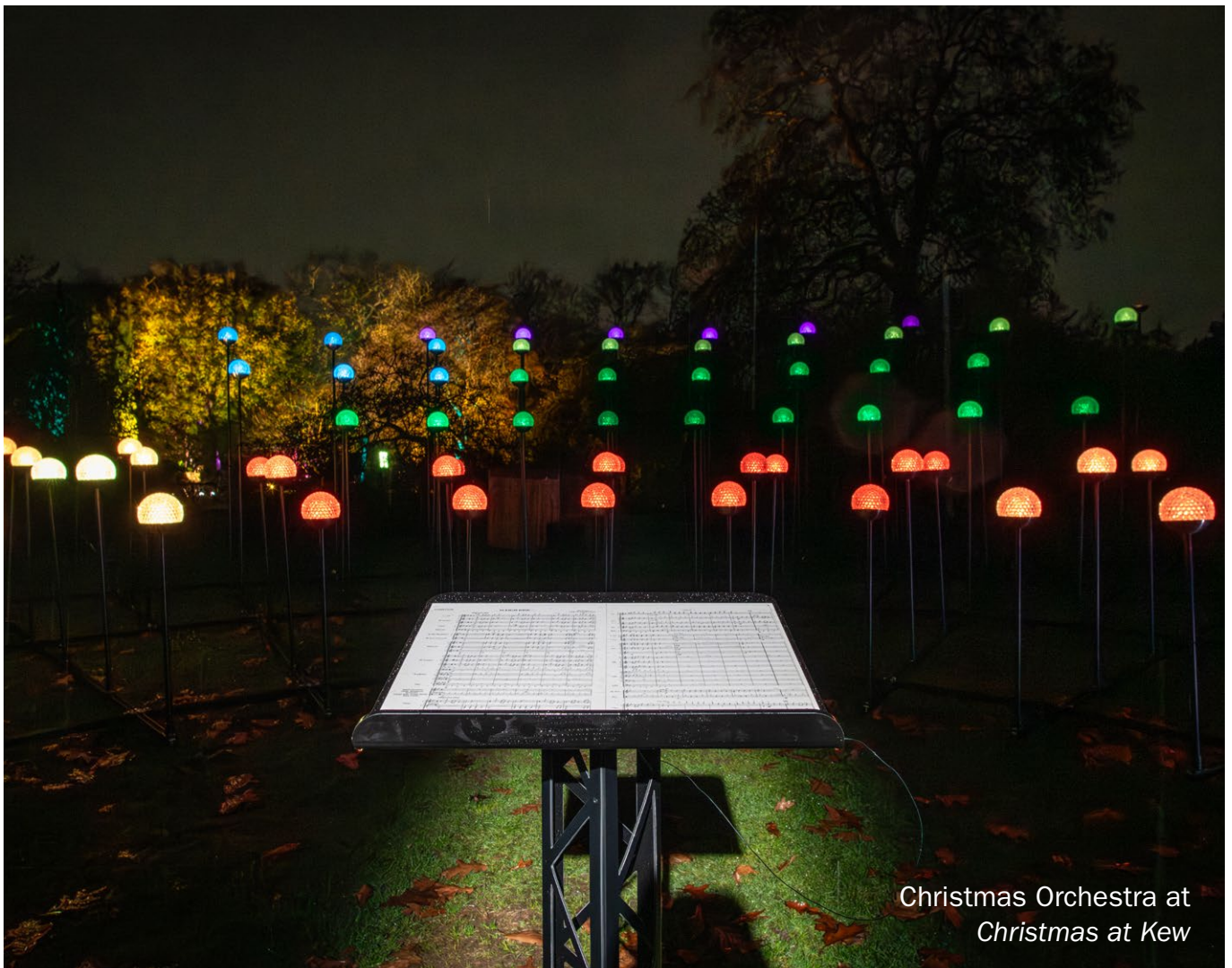
# Christmas Orchestra

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**Look** at the orchestra interspersed with sculptures of musical instruments. Step up to the podium yourself for a spot of imaginary conducting.



**Listen** to the classical sounds of a full orchestra.



Christmas Orchestra at  
*Christmas at Kew*

# In Bloom

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**Walk** beneath larger-than-life petals that change colour as they float above your head.



In Bloom at  
*Christmas at Kew*

## Neon Gallopers

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**See** the six colourful horses galloping by your side.



**Hear** the medley of Christmas songs.



Neon Gallopers at  
*Christmas at Kew*

# Catering and fairground – Christmas fun

**See** the bright lights of the festive fairground swirling above.

**Hear** the music from the rides.

Enjoy the feeling of going around and around on the Carousel, sliding down the Helter Skelter or looking down from the top of the Big Wheel.

Take a selfie at the famous KEW sign along the way.

**Smell** the wide variety of food being prepared at the Food Village and **hear** the music as people take a break along the trail.



The Food Village at Christmas at Kew



The Big Wheel at Christmas at Kew



Father Christmas at Christmas at Kew

## Chestnuts Aglow

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**See** the tiny twinkling fairy lights cover all the branches of the huge chestnut-leaved oak tree – one of Kew’s finest specimens.



Chestnuts Aglow at  
*Christmas at Kew*

# Mycelium Network

**Look** at the captivating carpet of coloured fungi spilling across the forest floor beneath your feet.



**Listen** to the magical sounds.



Mycelium Network  
at *Christmas at Kew*

# Infinite

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**Walk** through a futuristic tunnel of squares and notice the perspective of the frames around and beneath you.



**Hear** the atmospheric modern music.



*Infinite at Christmas at Kew*

## Star Walk

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**Walk** the path of stars, shining large and small, leading you along your way.

**Listen** to the peaceful ballad.

**Smell** the Pavillion Bar and Grill serving warming treats.



Star Walk at  
Christmas at Kew

## Tree Rings

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**See** the small grove of trees having their own party to a synchronised soundtrack.



Tree Rings at  
*Christmas at Kew*

## Arcade

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**Walk** through Santa's family-friendly projections of fun tricks and surprising visitors.



**Hear** Santa's favourite Christmas melodies.



*Arcade at Christmas at Kew*

## Temperate House Finale Show

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**Look** at the spectacular light show of dancing light beams, sparkling stars and shimmering diamonds. Feel immersed in a memorable show set against the famous Temperate House glasshouse.



**Listen** to the festive snowy music mix as the lights delight you.



Temperate House Finale Show  
at *Christmas at Kew*

## Neuron

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**See** the mesmerising seven-metre-high sculpture as it continuously flows in form and in colour.



**Hear** a carol serenading you as you watch.



Neuron at  
*Christmas at Kew*

## Winter Wonderland

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**Walk** through Santa's Winter Wonderland full of reindeer and peaceful snowy scenes.



**Listen** to the merry mix of seasonal tunes along the way.



Winter Wonderland  
at Christmas at Kew

# Thank you

We look forward to seeing you at *Christmas at Kew*.



Visitor enjoying *Christmas at Kew*

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Royal Botanic Gardens  
**Kew**

This guide was created in consultation with

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